

Purchase School Lunches Online

Ordering lunches has never been easier!

Cambridge School of Dallas has partnered with orderlunches.com to provide a secure, fast, and easy-to-use online ordering system that allows parents to view our lunch menu, order, prepay and manage student lunches on the web.

Registration & Ordering starts on: 7/1; Deadline for August orders is 7/31 and September orders is 8/15

GET STARTED

- 1. Go To: www.orderlunches.com (please bookmark this page)
- 2. Click on Register: Password is: CSD336, add account, profile(s) information
- 3. **Sign In** & the Welcome page displays with Program Info (Order Schedule, Rules etc.)
- 4. Click Order at Top of Nav Bar & go to proper month
- 5. Click the Order link on the date to begin First Lunch Date is: 8/17
- 6. Check out & pay Please be sure to complete the check-out process. Do not close your browser prior to receiving the confirmation display or your order may be interrupted and not fully processed. Items left in your shopping cart will not be processed and your order will not be placed.

QUESTIONS

FOOD or POLICY (Missed/Late Orders, Credits, and Changes/Cancellations): email <u>BetsyJxn@gmail.com</u> or call 972-839-6114 and someone will get back to you right away.

TECHNICAL SUPPORT (help navigating the site): email support@orderlunches.com.

PAYMENT INFORMATION The program accepts payment by Debit Card or Credit Card: Visa, MasterCard & Discover.

Be sure to proceed to checkout and process your payment. Orders that are left in the shopping cart will NOT be processed and your student(s) will not be included in the lunch service.

MINIMUM ORDER FEE: A \$1.00 fee will be charged for orders under \$10.00

Thank you for participating in our school lunch program!

CAMBRIDGE HOT LUNCH PROGRAM

We are delighted to provide you with our online ordering experience. Ordering your student's school meals has become even easier. Our commitment to providing the highest quality, most delicious food has always been and will continue to be our number one priority -- but now with more convenience and flexibility for you.

WHAT'S FOR LUNCH?

Nutritious meals, made fresh each day



ORDERING SCHEDULE:

August opens on 7/1 and closes on 7/31

September opens on 7/1 and closes on 8/15

October/November/December opens on 8/1

January/February opens on 11/1

March/April/May opens on 1/1/18

Except for August, orders for each month must be placed by the **15th of the month prior.**



PAYMENT INFORMATION:

The program accepts payment by Debit Card or Credit Card: Visa, MasterCard & Discover.

Be sure to proceed to checkout and process your payment. Orders that are left in the shopping cart will NOT be processed and your student(s) will not be included in the lunch service.

Card Payments After entering your card information, *do not close your browser prior to receiving the confirmation display or your order may be interrupted and not fully processed.* If a confirmation page is not displayed, do not attempt to enter payment again, as this may result in duplicate charges.

MINIMUM ORDER FEE:

A minimum \$10.00 order is required for new or changed orders - otherwise \$1.00 handling fee is charged.

NEED TO CHANGE or CANCEL YOUR ORDER?

Changes can be made during the open ordering period. Credits for cancellations will be applied to your next order. Once the ordering period has closed, your order is FINAL.

FORGOT TO PLACE YOUR ORDER?

After the ordering period has closed, late orders are NOT accepted. *Note:* orderlunches.com is not authorized to allow any orders after the menu has closed.

CREDIT FOR A MISSED LUNCH:

Credits are not applied due to illness, as we have already purchased the meal for you.

WAS THERE A MISTAKE?

If you believe there was a mistake of any kind with your order, please let us know by emailing BetsyJxn@gmail.com. We will investigate the potential error and use all methods available to ensure any mistake is satisfied.

BE SURE TO GET EMAIL NOTIFICATIONS:

Make sure you have an email address in your profile to receive notifications including ordering reminders, important communication, confirmations, password resets AND add noreply@orderlunches.com to your email safe list.

IMPORTANT MESSAGES

This icon- will display for field trips and/or no lunch days, etc.

LUNCH PROGRAM QUESTIONS:

For questions regarding Food or Policy, including Missed/Late Orders, Credits, and Changes/Cancellations, please email BetsyJxn@gmail.com and we'll get back to you right away. Need a quicker answer? Call 972-839-6114.

TECHNICAL SUPPORT

If you have trouble placing an order online, please email support@orderlunches.com.

Thank you for participating in our school lunch program!